

Inspera Assessment VPAT

Student

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Hello and thank you for your interest in learning more about Inspera's stance on accessibility.

For the past 25 years, Inspera has served hundreds of institutions and associations around the globe, and are proud of our ongoing commitment in aligning and complying with internationally recognized accessibility standards. The following document represents a voluntary, independent audit of our current functionality, which will be updated—at least—on an annual basis. However, for larger feature upgrades, Inspera may elect to re-publish updated VPATS on an ad hoc basis to show ongoing and substantial compliance.

As part of ensuring the testing process is accessible and equitable, we make every effort to ensure students, faculty, and administrators with disabilities will have ease of access and use of our platform. To demonstrate this commitment, Inspera has instituted the following internal policies:

- Committed monthly technical development capacity dedicated to improving user accessibility
- Ongoing accessibility best practices training for technical, design, and product staff
- Voluntary submission of our platform capabilities to annual audit by a world class accessibility audit company
- Implemented a direct feedback process for end users that have ideas to improve our accessibility for high visibility and prioritization

We do not want to just "comply" with accessibility, our goal is to lead the industry as an example to other educational technology solution providers.

We invite you to review our most current audit performed by Tech For All who is a leading authority on helping companies ensure their technology is inclusive. For over 20 years, they've been at the forefront of solving the most complex software and hardware inclusion challenges. Tech For All are pioneers who contributed to the creation of Section 508 of the Rehabilitation Amendment Act of 1998. Today, they continue to help organizations identify the applicable standards for their products or services. They provide the technical assessments and guidance necessary to achieve a truly accessible experience for all users. Inspera is proud to partner with Tech For All as leaders in accessibility, and together we are delivering on our goals of equal and equitable access to our solutions.

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Inspera Student Web Accessibility Conformance Report International Edition

(Based on VPAT® Version 2.4)

Name of Product/Version: Inspera Assessment Student

Report Date: April 9th, 2024

Contact Information: accessibility@inspera.com

Product Description:

Inspera Assessment enables faculty, academics, and administrators to collaborate effectively so that they can spend more of their time crafting assessments and delivering impactful feedback to candidates and less on setup. Use of real world applications and materials allows you to deliver authentic assessments with ease.

Author, design, deliver and grade your assessments and share feedback all within the platform with the familiarity of the same user interface.

Evaluation Methods Used:

The evaluation was conducted in the following environments and browser/screen reader combinations:

Windows: Chrome/JAWSWindows: Firefox/NVDAMac OSX: Safari/Voiceover

The accessibility assessment was conducted according to the following steps:

- I. An accessibility expert conducted an overall technical analysis in order to identify issues of technical compliance that would affect mobility impaired, deaf/hearing impaired, and low vision users. The evaluator inspected each screen using Google Chrome with the Wave and aXe toolbars. Code analysis was conducted using browser Developer Tools.
- II. Keyboard accessibility analysis (for mobility and physically impaired users) was conducted by attempting to thoroughly navigate the website through



- the keyboard, without using a mouse, using Google Chrome and Safari browsers.
- III. For deaf and hard of hearing users, any audio content was assessed for proper captioning.
- IV. The accessibility for low vision users was evaluated three ways: (1) using the screen magnification, palette, and contrast controls provided by the operating systems; (2) using the font resizing capability offered by the browser, and (3) using Color Contrast Analyzer version 2.2.
- V. An evaluator who is legally blind conducted the screen reader testing. The goal was to identify accessibility barriers that are likely to be experienced by users who are blind. The evaluator worked through the website using the JAWS for Windows screen reader with Google Chrome, NVDA screen reader with Mozilla Firefox, and VoiceOver screen reader with Safari browser. Any pages found to have screen reader issues were re-examined in interactive sessions with a sighted evaluator.



Applicable Standards/Guidelines

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes) Level AA (Yes) Level AAA (No)
Web Content Accessibility Guidelines 2.1	Level A (Yes) Level AA (Yes) Level AAA (No)
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	(Yes)
EN 301 549 Accessibility requirements suitable for public procurement of ICT products and services in Europe, - V3.1.1 (2019-11)	(Yes)

This report covers the degree of conformance for the following accessibility standard/guidelines:

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- Partially Supports: Some functionality of the product does not meet the criterion.
- **Does Not Support**: The majority of product functionality does not meet the criterion.
- **Not Applicable**: The criterion is not relevant to the product.
- Not Evaluated: The product has not been evaluated against the criterion.
 This can be used only in WCAG 2.0 Level AAA.



WCAG 2.x Report

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 Web, Sections 10.1-10.4 of Chapter 10 Non-Web documents, and Sections 11.1-11.4 and 11.8.2 of Chapter 11 Non-Web Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 Documentation
- Revised Section 508: Chapter 5 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.0 Conformance Requirements.



Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A) Also applies to: EN 301 549 Criteria 9.1.1.1 (Web) Revised Section 508 501 (Web)(Software)	Web: Partially Supports	Web: Most user interface-related images are labeled; images used in assessment questions are not labeled or labeled in a non-descriptive manner.
1.2.1 Audio-only and Video-only (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria • 9.1.1.1 (Web) Revised Section 508 • 501 (Web)(Software)	Web: Does not Support	Web: Audio prompt activity does not provide a text equivalent (transcript).
1.2.2 Captions (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria • 9.1.1.1 (Web) Revised Section 508 • 501 (Web)(Software)	Web: Not applicable	Web: No video content.
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria 9.1.1.1 (Web) Revised Section 508 501 (Web)(Software)	Web: Not applicable	Web: No video content.
1.3.1 Info and Relationships (Level A) Also applies to: EN 301 549 Criteria • 9.1.1.1 (Web) Revised Section 508 • 501 (Web)(Software)	Web: Partially Supports	Web: Pages have consistent semantic structure/landmark regions. A small number of headings are not in a hierarchical order. Nested tables are used for the Candidate Report.
1.3.2 Meaningful Sequence (Level A) Also applies to: EN 301 549 Criteria 9.1.1.1 (Web) Revised Section 508 501 (Web)(Software)	Web: Supports	Web: Content is presented in a meaningful sequence.



Criteria	Conformance Level	Remarks and Explanations
1.3.3 Sensory Characteristics (Level A) Also applies to: EN 301 549 Criteria 9.1.1.1 (Web) Revised Section 508 501 (Web)(Software)	Web: Supports	Web: Content does not rely on sensory characteristics.
1.4.1 Use of Color (Level A) Also applies to: EN 301 549 Criteria • 9.1.1.1 (Web) Revised Section 508 • 501 (Web)(Software)	Web: Partially Supports	Web: Hot spot activity relies on color alone as a distinguishing characteristic of content.
1.4.2 Audio Control (Level A) Also applies to: EN 301 549 Criteria 9.1.1.1 (Web) Revised Section 508 501 (Web)(Software)	Web: Supports	Web: No audio automatically plays.
2.1.1 Keyboard (Level A) Also applies to: EN 301 549 Criteria • 9.1.1.1 (Web) Revised Section 508 • 501 (Web)(Software)	Web: Partially Supports	Web: Most functions are accessible using keyboard. Several elements cannot be operated using keyboard, due to missing keyboard focus, or lack of correct markup. Hotspot activity is inaccessible without using a mouse.
2.1.2 No Keyboard Trap (Level A) Also applies to: Also applies to: EN 301 549 Criteria 9.1.1.1 (Web) Revised Section 508 501 (Web)(Software)	Web: Supports	Web: No keyboard traps are present in the interface.
2.1.4 Character Key Shortcuts (Level A 2.1 only) Also applies to: EN 301 549 Criteria • 9.2.1.4 (Web) Revised Section 508 – Does not apply	Web: Supports	Web: No single character key shortcuts are used.
2.2.1 Timing Adjustable (Level A) Also applies to: EN 301 549 Criteria	Web: Supports	Web: Time limits are set by the instructor and are customizable.



Criteria	Conformance Level	Remarks and Explanations
9.1.1.1 (Web)Revised Section 508501 (Web)(Software)		
2.2.2 Pause, Stop, Hide (Level A) Also applies to: EN 301 549 Criteria • 9.1.1.1 (Web) Revised Section 508 • 501 (Web)(Software)	Web: Supports	Web: No moving or auto-updating information is present.
2.3.1 Three Flashes or Below Threshold (Level A) Also applies to: EN 301 549 Criteria 9.1.1.1 (Web) Revised Section 508 501 (Web)(Software)	Web: Supports	Web: No flashing content.
2.4.1 Bypass Blocks (Level A) Also applies to: EN 301 549 Criteria • 9.2.4.1 (Web) Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software	Web: Partially Supports	Web: No skip links provided. Landmark region and heading structure can be used to bypass blocks of repeated content on most pages.
2.4.2 Page Titled (Level A) Also applies to: EN 301 549 Criteria • 9.1.1.1 (Web) Revised Section 508 • 501 (Web)(Software)	Web: Does not Support	Web: Page titles are not unique and do not describe the topic or purpose of pages.
2.4.3 Focus Order (Level A) Also applies to: EN 301 549 Criteria • 9.1.1.1 (Web) Revised Section 508 • 501 (Web)(Software)	Web: Partially Supports	Web: In some instances, focus is not placed predictably, especially when dismissing pop-ups.
2.4.4 Link Purpose (In Context) (Level A) Also applies to: EN 301 549 Criteria • 9.1.1.1 (Web) Revised Section 508 • 501 (Web)(Software)	Web: Supports	Web: Links are descriptively labeled.



Criteria	Conformance Level	Remarks and Explanations
2.5.1 Pointer Gestures (Level A 2.1 only) Also applies to: EN 301 549 Criteria • 9.2.5.1 (Web) Revised Section 508 – Does not apply	Web: Partially Supports	Web: Most functionality can be accessed using single-pointer gestures. A number of activities use drag-and-drop mechanics, however, they can be used with a keyboard.
2.5.2 Pointer Cancellation (Level A 2.1 only) Also applies to: EN 301 549 Criteria • 9.2.5.2 (Web) Revised Section 508 – Does not apply	Web: Supports	Web: Actions are performed on "up" event and can be canceled by moving the pointer off the element.
2.5.3 Label in Name (Level A 2.1 only) Also applies to: EN 301 549 Criteria • 9.2.5.3 (Web) Revised Section 508 – Does not apply	Web: Supports	Web: Accessible labels include visible text.
2.5.4 Motion Actuation (Level A 2.1 only) Also applies to: EN 301 549 Criteria • 9.2.5.4 (Web) Revised Section 508 – Does not apply	Web: Not Applicable	Web: No motion activated functionality.
3.1.1 Language of Page (Level A) Also applies to: EN 301 549 Criteria • 9.1.1.1 (Web) Revised Section 508 501 (Web)(Software)	Web: Supports	Web: Language of page is declared.
3.2.1 On Focus (Level A) Also applies to: EN 301 549 Criteria • 9.1.1.1 (Web) Revised Section 508 • 501 (Web)(Software)	Web: Supports	Web: No change of context occurs on focus.
3.2.2 On Input (Level A) Also applies to: EN 301 549 Criteria • 9.1.1.1 (Web) Revised Section 508 • 501 (Web)(Software)	Web: Supports	Web: No changes of context are triggered by input.



Criteria	Conformance Level	Remarks and Explanations
3.3.1 Error Identification (Level A) Also applies to: EN 301 549 Criteria • 9.1.1.1 (Web) Revised Section 508 • 501 (Web)(Software)	Web: Supports	Web: Entry errors are identified.
3.3.2 Labels or Instructions (Level A) Also applies to: EN 301 549 Criteria • 9.1.1.1 (Web) Revised Section 508 • 501 (Web)(Software)	Web: Partially Supports	Web: With a small number of exceptions, most elements are correctly labeled.
4.1.1 Parsing (Level A) Also applies to: EN 301 549 Criteria • 9.1.1.1 (Web) Revised Section 508 • 501 (Web)(Software)	Web: Supports	Web: Elements have complete start and end tags, elements are nested according to their specifications, elements do not contain duplicate attributes, and any IDs are unique.
4.1.2 Name, Role, Value (Level A) Also applies to: EN 301 549 Criteria • 9.1.1.1 (Web) Revised Section 508 • 501 (Web)(Software)	Web: Partially Supports	Web: A small number of controls are not marked up as interactive and appear as plain text elements (e.g. expandable/collapsible sections in Candidate Report). Drag and drop and hotspot activities are not accessible with a screen reader.



Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA) Also applies to: EN 301 549 Criteria 9.1.1.1 (Web) Revised Section 508 501 (Web)(Software)	Web: Not Applicable	Web: No live content is present.
1.2.5 Audio Description (Prerecorded) (Level AA) Also applies to: EN 301 549 Criteria 9.1.1.1 (Web) Revised Section 508 501 (Web)(Software)	Web: Not Applicable	Web: No video content.
1.3.4 Orientation (Level AA 2.1 only) Also applies to: EN 301 549 Criteria • 9.1.3.4 (Web) Revised Section 508 – Does not apply	Web: Supports	Web: Content/functionality is not restricted by the device orientation.
1.3.5 Identify Input Purpose (Level AA 2.1 only) Also applies to: EN 301 549 Criteria • 9.1.3.5 (Web) Revised Section 508 – Does not apply	Web: Not Applicable	Web: No form fields requiring autocomplete attributes.
1.4.3 Contrast (Minimum) (Level AA) Also applies to: EN 301 549 Criteria 9.1.1.1 (Web) Revised Section 508 501 (Web)(Software)	Web: Supports	Web: Text content has sufficient color contrast (4.5:1 or greater).
1.4.4 Resize text (Level AA) Also applies to: EN 301 549 Criteria 9.1.1.1 (Web) Revised Section 508 501 (Web)(Software)	Web: Supports	Web: Pages scale up to 200% without loss of content or functionality.
1.4.5 Images of Text (Level AA) Also applies to: EN 301 549 Criteria	Web: Supports	Web: No images of text are used in the user interface.



	Conformance	
Criteria	Level	Remarks and Explanations
9.1.1.1 (Web)Revised Section 508501 (Web)(Software)		
1.4.10 Reflow (Level AA 2.1 only) Also applies to: EN 301 549 Criteria • 9.1.4.10 (Web) Revised Section 508 – Does not apply	Web: Supports	Web: Pages reflow to fit a 320px wide viewport.
1.4.11 Non-text Contrast (Level AA 2.1 only) Also applies to: EN 301 549 Criteria • 9.1.4.11 (Web) Revised Section 508 – Does not apply	Web: Supports	Web: All non-text elements have sufficient color contrast, including focus indicators.
1.4.12 Text Spacing (Level AA 2.1 only) Also applies to: EN 301 549 Criteria • 9.1.4.12 (Web) Revised Section 508 – Does not apply	Web: Supports	Web: Text spacing can be adjusted without loss of content or functionality.
1.4.13 Content on Hover or Focus (Level AA 2.1 only) Also applies to: EN 301 549 Criteria • 9.1.4.13 (Web) Revised Section 508 – Does not apply	Web: Partially Supports	Web: In the Candidate Report, the Print button only appears on mouse hover.
2.4.5 Multiple Ways (Level AA) Also applies to: EN 301 549 Criteria • 9.2.4.5 (Web) Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software	Web: Supports	Web: Most pages are steps in the process and must be accessed sequentially.
2.4.6 Headings and Labels (Level AA) Also applies to: EN 301 549 Criteria • 9.1.1.1 (Web) Revised Section 508 • 501 (Web)(Software)	Web: Partially Supports	Web: Some headings are not in a hierarchical order.
2.4.7 Focus Visible (Level AA) Also applies to: EN 301 549 Criteria	Web: Supports	Web: Elements have easy to see focus indicators.



Criteria	Conformance Level	Remarks and Explanations
9.1.1.1 (Web)Revised Section 508501 (Web)(Software)		
3.1.2 Language of Parts (Level AA) Also applies to: EN 301 549 Criteria 9.1.1.1 (Web) Revised Section 508 501 (Web)(Software)	Web: Not Applicable	Web: Single language is used.
3.2.3 Consistent Navigation (Level AA) Also applies to: EN 301 549 Criteria 9.1.1.1 (Web) Revised Section 508 501 (Web)(Software)	Web: Supports	Web: Consistent navigation mechanisms are employed.
3.2.4 Consistent Identification (Level AA) Also applies to: EN 301 549 Criteria • 9.1.1.1 (Web) Revised Section 508 • 501 (Web)(Software)	Web: Supports	Web: Elements have consistent identification throughout the application.
3.3.3 Error Suggestion (Level AA) Also applies to: EN 301 549 Criteria 9.1.1.1 (Web) Revised Section 508 501 (Web)(Software)	Web: Supports	Web: Field-level error messages for user login are correctly associated with the fields.
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) Also applies to: EN 301 549 Criteria 9.1.1.1 (Web) Revised Section 508 501 (Web)(Software)	Web: Supports	Web: Entry errors are prevented.
4.1.3 Status Messages (Level AA 2.1 only) Also applies to: EN 301 549 Criteria • 9.4.1.3 (Web) Revised Section 508 – Does not apply	Web: Partially Supports	Web: Drag and drop activities do not provide status messages to assistive technology.



Revised Section 508 Report

Chapter 3: Functional Performance Criteria (FPC)

2.4.1 Bypass Blocks (Level A)	Web:	Web:
Also applies to:	Partially Supports	No skip links provided. Landmark
EN 301 549 Criteria		region and heading structure can be
• 9.2.4.1 (Web)		used to bypass blocks of repeated
Revised Section 508		content on most pages.
 501 (Web)(Software) – Does 		
not apply to non-web		
software		

Criteria	Conformance Level	Remarks and Explanations
		The product is partially operable with keyboard navigation and screen reader use.
302.1 Without Vision	Partially Supports	Most significant issue is the complete inaccessibility of Drag and Drop, Math Entry, and Hot Spot question types. Many other question types are difficult to use with a screen reader.
		The Lockdown Mode is not compatible with the use of assistive technology. Instructors are able to exempt students from Lockdown Mode.
		The product is operable with limited vision.
302.2 With Limited Vision	Supports	The Lockdown Mode is not compatible with the use of assistive technology. Instructors are able to exempt students from Lockdown Mode.
302.3 Without Perception of Color	Supports	This product is operable without perception of color, with the sole exception of one Hot Spot activity.
302.4 Without Hearing	Partially Supports	With the exception of the Audio Prompt question type, the product



Criteria	Conformance Level	Remarks and Explanations
		does not require the use of hearing to operate.
302.5 With Limited Hearing	Partially Supports	With the exception of the Audio Prompt question type, the product does not require the use of hearing to operate.
302.6 Without Speech	Partially Supports	With the exception of the Audio Record question type, the product does not require the use of speech to operate.
302.7 With Limited Manipulation	Partially Supports	The product is partially operable with keyboard navigation.
302.8 With Limited Reach and Strength	Partially Supports	The product is partially operable with keyboard navigation.
302.9 With Limited Language, Cognitive, and Learning Abilities	Supports	The product uses consistent navigation. The product supports the use of text spacing adjustment.



Chapter 6: Support Documentation and Services

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Does not Support	Accessibility feature documentation is not available for the product.
602.3 Electronic Support Documentation	See WCAG 2.x section	See information in WCAG 2.x section
602.4 Alternate Formats for Non-Electronic Support Documentation	Not Applicable	No non-electronic support documentation is provided.
603 Support Services	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Does not Support	Information on accessibility and compatibility features is not available.
603.3 Accommodation of Communication Needs	Does not Support	No means of contacting support are provided.



EN 301 549 Report

Chapter 4: Functional Performance Statements (FPS)

Criteria	Conformance Level	Remarks and Explanations
4.2.1 Usage without vision	Partially Supports	The product is partially operable with keyboard navigation and screen reader use. Most significant issue is the complete inaccessibility of Drag and Drop, Math Entry, and Hot Spot question types. Many other question types are difficult to use with a screen reader. The Lockdown Mode is not compatible with the use of assistive technology. Instructors are able to exempt students from Lockdown Mode.
4.2.2 Usage with limited vision	Supports	The product is operable with limited vision. The Lockdown Mode is not compatible with the use of assistive technology. Instructors are able to exempt students from Lockdown Mode.
4.2.3 Usage without perception of colour	Supports	This product is operable without perception of color, with the sole exception of one Hot Spot activity.
4.2.4 Usage without hearing	Partially Supports	With the exception of the Audio Prompt question type, the product does not require the use of hearing to operate.
4.2.5 Usage with limited hearing	Partially Supports	With the exception of the Audio Prompt question type, the product does not require the use of hearing to operate.



Criteria	Conformance Level	Remarks and Explanations
4.2.6 Usage with no or limited vocal capability	Partially Supports	With the exception of the Audio Record question type, the product does not require the use of speech to operate.
4.2.7 Usage with limited manipulation or strength	Partially Supports	The product is partially operable with keyboard navigation.
4.2.8 Usage with limited reach	Partially Supports	The product is partially operable with keyboard navigation.
4.2.9 Minimize photosensitive seizure triggers	Supports	No flashing content is present.
4.2.10 Usage with limited cognition, language or learning	Supports	The product uses consistent navigation. The product supports the use of text spacing adjustment.
4.2.11 Privacy	Supports	Privacy notice is available.

Chapter 9: Web (see WCAG 2.x section)

Chapter 12: Documentation and Support Services

Notes:

Criteria	Conformance Level	Remarks and Explanations
12.1 Product documentation	Heading cell – no response required	Heading cell – no response required
12.1.1 Accessibility and compatibility features	Does not Support	Accessibility feature documentation is not available for the product.
12.1.2 Accessible documentation	See WCAG 2.x section	See information in WCAG 2.x section
12.2 Support Services	Heading cell – no response required	Heading cell – no response required



Criteria	Conformance Level	Remarks and Explanations
12.2.2 Information on accessibility and compatibility features	Does not Support	Information on accessibility and compatibility features is not available.
12.2.3 Effective communication	Does not Support	No means of contacting support are provided.
12.2.4 Accessible documentation	See WCAG 2.x section	See information in WCAG 2.x section



Legal Disclaimer

As of the date of its publication indicated at the beginning of this Conformance Report, this Conformance Report represents the current view of Inspera regarding information about the subject Inspera product as outlined in the ICT' VPAT Revised Section 508 standards published January 18, 2017 and corrected January 22; in Web Content Accessibility Guidelines 2.0 and 2.1; and in EN 301 549 Accessibility Requirements Suitable for Procurement of ICT Products and Services in Europe (V3.1.1). Inspera cannot guarantee that any information in this Conformance Report will remain accurate after such date of publication, but Inspera works continuously to monitor the accessibility of its products and provide updates from time to time. Any modification or customization to the subject product may render some or all of this Conformance Report to become inapplicable. This Conformance Report is provided "as is" and for informational purposes only.